

The following information applies to all registered attendees.

Attendee cancellations received on or before June 30, 2027, will be eligible for a full refund of the registration fee. For cancellations received between July 1, 2027, and July 31, 2027 (inclusive of those dates), a partial refund will be issued, less a $50.00 administrative processing fee per registrant. No refunds will be issued for cancellations received on or after August 1, 2027. All cancellation requests must be submitted in writing via email to Jessica Levaggi at jessica@nefi.com or by mail to NEFI, P.O. Box 822, Wilmington, MA 01887. Verbal cancellations, including those made by telephone or text message, will not be accepted.

In the event that the HEAT Show is cancelled by the organizer for any reason, all registered attendees will be promptly notified via email, telephone, or postal mail, and registration fees will be refunded in full. Additionally, fees for special ticketed events organized as part of the HEAT Show (including but not limited to the Red Sox game, Legends Awards Banquet, and Industry Summit) will also be fully refunded. Attendees acknowledge and agree that any personally arranged expenses incurred related to transportation, lodging, meals (other than those included in special ticketed events), or other personal arrangements remain the sole responsibility of the attendee in the event of cancellation by either party. By checking the box below, you acknowledge that you have read, understood, and agree to these cancellation and refund terms.

Email: Jessica Levaggi – jessica@nefi.com

Mail: NEFI. P.O. Box 822. Wilmington, MA 01887

The following information applies to all registered exhibitors/sponsors.

Exhibitor cancellations received before May 1, 2027 will be fully refunded. Cancellations after May 1, 2027 and before June 15, 2027 will be charged a 50% of the booth price cancellation fee. The cancellation fee will be deducted from the refunded amount. There will be no refunds after June 16, 2027. All cancellations must be made in writing either by email or mail, cancellations by phone will not be accepted.

If the event is cancelled for any reason, all exhibitors/sponsors will be notified by phone, email or mail. All registration/sponsorship fees will be fully refunded. Expenses incurred by the exhibitor/sponsor, including but not limited to transportation, lodging, meals, marketing will all be responsibility of the exhibitor/sponsor. No refunds will be granted post show.

Email: Jessica Levaggi – jessica@nefi.com

Mail: NEFI. P.O. Box 822. Wilmington, MA 01887